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| **Use case name:** Updating a Customer Profile | | | |
| **Area:** Customer Information Management | | | |
| **Actors:** Primary: Customer Secondary: Final Path Consulting Application | | | |
| **Stakeholder:** Customer: Updated information to receive deals Taproom Manager: Updated Information to send deals. | | | |
| **Level:** Blue | | | |
| **Description:** The customer updates customer profile information after using the login use-case | | | |
| **Trigger:** Customer information has changed and they want to update information on their profile. Customer login to customer profile to start process. | | | |
| **Trigger Type:** 🗹 **External** ❑ **Internal** | | | |
| **Input** | | **Output** | |
| **Name** | **Source** | **Name** | **Destination** |
| Updated Phone Number | Customer | Edit option for Customer Information | Customer |
| Updated email address | Customer | My account page | Customer |
| Updated Address | Customer | Edit form | Customer |
| **Steps Performed**   1. After customer logins to the web application, they go to my account information. 2. They click on edit information. 3. They edit information that needs to be updated which should only include their email address, phone number, or address. 4. They submit edits after verifying information is correct. | | **Information for Steps**   1. My account button. 2. An option to edit. 3. Edit form that allows customers to update corresponding information. 4. submit button. 5. An “my account page” that shows updated information. | |
| **Preconditions:** Customer successfully completed login use case. | | | |
| **Postconditions:** Customer successfully updates profile information. | | | |
| **Assumptions:** Customer accurately updates information. | | | |
| **Success Guarantee:** Customer successfully updates information and the information is updated on the account page. | | | |
| **Minimum Guarantee:** Customer logins to account. | | | |
| **Objectives Met:** Allowing customers to update their customer profile information. | | | |
| **Outstanding Issues:** How can we limit the information the customer can edit? What if the updated information is linked to another account? How can we verify new information? | | | |
| **Priority (optional):** | | | |
| **Risk (optional):** | | | |
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